

## RETURN / EXCHANGE FORM

ORDER DATE	FULL NAME

ITEM NAME	SIZE	REASON (code)

### **REASONS FOR RETURNS / EXCHANGES:**

1. Different from the image on the site
2. More than one size ordered
3. Item arrived too late
4. Bad quality / defective
5. Wrong size
6. The style is wrong
7. Wrong item received

**Please fill in the product(s) you wish to receive in exchange below.**

ITEM NAME	QUANTITY	SIZE

Want to return / exchange something?

Simply complete the form and return it with the item you wish to return. Please follow the steps mentioned below within 14 days of delivery:

1) Next to each product listed above, select one of the codes corresponding to the reason for your return.

2) Place the item (s) in a strong packaging with labels, in perfect condition, unworn, without dirt or damage with their original packaging.

3) Returns are to be sent by letter or tracked parcel at the below address:

**MARSOU - 8 rue Régis - 75006 PARIS - FRANCE**

Don't forget to keep your tracking number and proof of deposit.

4) Upon receipt of the package at our workshop, you will be refunded / we will proceed with the exchange within 5 to 10 working days. Thank you!